

PROVINCIAL
SURVEY RESULTS
2017





- In 2017 Softball Alberta sent out a survey requesting feed back on questions pertaining to its Provincial Championships
- The categories of feedback were split into Players, Parents, Coaches, Officials and Hosts
- We will now highlight some of the results and comments from the feedback received

HIGHLIGHTS

Number of Responses

331 Total responses were submitted, of these responses

- 105 Coaches
- 21 Umpires
- 133 Parent
- 7 Hosts
- 65 Players (43 Minor, 20 Adult, 2 SloPitch)



Coach Responses

Of the Coach Responses, most coaches were from the U12 to U16 categories. Main highlights of their responses were that:

- Half participated in an Opening Ceremony, and of those that did not participate in one they did not want to participate in one
- 95% felt as though they entered the proper category yet only 66% felt the other teams entered the appropriate category
- 80% of respondents feel the event is long enough and that there is equal opportunity for all teams



Parent Responses

Parent responses came from a majority of minor female events:

- Most parents surveyed would like to see an opening ceremony
- Most parents agree that their team entered the appropriate category but again only 66% believe the other teams entered the appropriate category
- Close to 70% feel that the gate fees charged are reasonable



Umpire Responses

Of the Umpire responses:

- Majority of respondents had good dealings with hosts and supervisors
- Majority of respondents have umpired over 10 Provincial Championships
- Majority of respondents officiated at U14 Provincials this year



Host Responses

With only 8 host responses, it is hard to judge, but this is also an indication of how many events were hosted by one organization as well:

- 85% of the respondents were repeat hosts and the majority of those have hosted two or more times
- All hosts made a profit, but most stated they made less than \$1000
- All hosts surveyed would host again and had positive experiences with the Softball Alberta office, supervisors and UIC



Player Responses

Great feedback and responses from players, as stated a majority of who were from the minor categories:

- Most respondents have participated in 6+ Provincial Championships
- Less than half of the respondents participated in an opening ceremony but of those that did not the majority would have liked to have participated in one
- Players as a whole again feel as though their team entered the appropriate category, but 30% feel as though the other teams did not



Comments

Some comments that were repeated throughout the survey in open questions were:

- Provincial hosts need to ensure there are adequate and clean facilities especially washrooms
- Provincial Championships hosted during certain weekends in some regions can be costly due to other special events (eg. Stampede Week)
- More teams should perhaps have an opportunity to make the medal round



Comments

- Canada Day long weekend is an issue for adult fastpitch categories
- Still some misunderstanding of the Jamboree rules
- Better way to have teams entered in appropriate events, with playdowns, tournament results and league results being used to help tier / seed teams
- Provincial Championships feel like “just another tournament”





Softball Alberta would like to thank all the respondents who provided feedback. With this information, we hope we can use it to help us in determining a way to make the Provincial Championships in Alberta even better as we move forward.

THANK YOU!